

Delight or disappointment?

Whatever your reaction is when you look out the window on a snowy morning and wonder if the Cuyahoga County Board of DD might be closed, find out quickly.

We use the same system that many school districts and universities use to give notices about emergency closings. It directly calls the homes of those enrolled to deliver a recorded announcement about an emergency closing. The system can call everyone affected by a CCBDD closing within a very few minutes. If there is no answer, it will either leave a message on an answering machine or voicemail system, or it will try again up to four times.

It's important to have your current phone number listed with us. If your number changes, make sure to let your site know. Or, if you eliminate your land line (as many people seem to be doing) in favor of a cell phone, make sure that you report that to your site so that the number can be corrected in our computer system.

We will also continue to use the **iAlert** announcement systems operated by local tv and radio stations to broadcast closings. When conditions warrant closing one, some or all of our centers, we make every effort to announce it in time for the 11 p.m. news the night before the closing. When that's not possible, we send the announcement out in time for the 6:30 a.m. news. Tune in at:

Radio

WAKS, 96.5 FM or kisscleveland.com
WCLV, 104.9 FM
WCPN, 90.3 FM
522WCRF, 103.3 FM
WGAR, 99.5 FM or wgar.com
WHLO, 640 AM or 640whlo.com
WKDD, 98.1 FM or wkdd.com
WMJI, 105.7 FM or wmji.com
WMMS, 100.7 FM or wmms.com
WTAM, 1100 AM or wtam.com
WMVX, 106.5 FM or wmvx.com
Radio Free Ohio 1350 AM or 1350radiofreeohio.com

Television

WKYC-TV, Channel 3 or wkyc.com
WVIZ-TV, Channel 25

Remember: As a parent or caregiver, you make the ultimate decision about sending your individual to a center during bad weather. Even when we're open, you may choose to keep him or her home, based on his or her needs.

We will also post emergency closing announcements
on our website at www.CuyahogaBDD.org,
on Facebook at www.Facebook.com/CuyahogaBDD
and on www.cancellations.com.

