## Carolyn Holloway

Facility: Contact(Review): carolyn holloway

County: CUYA Reviewer: Jasmine Perry

Review Type: 661390002 Lead Reviewer:

Review Date: 2/15/2024 5:00:00 PM Group Manager: Jennifer Krzynowek

Review Format: Onsite Review

## **Provider Citations**

Question	Citation	Immediate Citation
Beginning in 2022, did the provider annually complete:  • Two hours of training provided by the Department or by an entity using department-provided curriculum  • Six hours of training on topics selected by the provider that are relevant to services provided and people served in the areas of components of quality care, positive behavior support, or health and safety?  5123-2-09	At the time of the review, IP was unable to produce the certificate for the Annual 8 hour IP training for 2023. IP is working with DODD IT to get her certificate off of the updated mylearning center for the annual training she took in 2023.	No
Does the waiver service delivery documentation for all waiver billing codes include scope? 5123-9-06; 5123-9-40; 5123-9-39; 5123-9-37	At the time of the review, the scope of services was missing on the delivery documentation sheet as well as outcome and action steps from the ISP for ID1. In order to be in compliance with the rule, the provider must have documentation for the outcomes, action steps, and services identified in the ISP.	No
Did the provider maintain a log that contains the unusual incidents defined in rule with the following elements:  Name of individual,  Description of incident, Identification of injuries, Time/date of incident, Location of incident, Cause and contributing factors, and Preventative measures.	At the time of the review, the IP was unable to show evidence of documenting/maintaining UI monthly logs for November and December 2023, and January 2024. Reviewer shared with the provider that UI monthly logs have to be maintained even when no incidents occur.	No

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Is there evidence that the provider conducted an in-depth review and analysis of MUI trends and patterns during the preceding calendar year, compiled an annual report containing required elements, and submitted it to the County Board for all programs in the county by the deadline? 5123-17-02	At the time of the review, the provider did not provide proof of completed MUI trends and patterns for 2023. The provider shared that the provider was not aware of this requirement. Explanation was provided during the review with the process of completing and submission of this required form.	No
Is there evidence that the provider reviewed all unusual incidents as necessary but no less than monthly to ensure appropriate preventative measure have been implemented and trends and patterns identified and addressed? 5123-17-02	At the time of the review, the IP did not evidence that unusual incidents were being reviewed as necessary but no less than monthly at all.	No