

Compliance Summary Report

Compliance Summary Report of OGHOSA Homecare and Transportation - CUYA - 2024

County Name: CUYA

Reviewer: Laura Snyder

Facility:

Lead Reviewer:

Review Type: Special

Group Manager: Jennifer Krzynowek

Review Date: 4/18/2024

Desk Review

Cite #1

Question	Explanation
<p>Is the provider/facility following all applicable local, state and federal rules and regulations?</p>	<p>Citation: 5.011 Is the provider/facility following all applicable local, state, and federal rules and regulations?</p> <p>“The provider failed to cooperate in the RNQA process. OAC 5123-6-07 (E)(2)(b)(d)”</p> <p>Explanation: The RN contacted the provider to schedule the RNQA via email on 2/12, 2/27, and 4/1. There were also phone conversations on 2/27 and 2/23 with no follow-up to schedule or complete paperwork as requested. CCBDD Healthcare Manager and CCBDD Director of Compliance sent emails to schedule on 4/3 with no response.</p>
Plan of Correction	Status
<p>Oghosa Homecare and Transportation Services LLC, now have a Administrative Assistant who checks all incoming emails daily and distributes them to the appropriate party. In addition, all genres of incoming emails will be checked to avoid loss of important emails.</p> <p>Since this incident Oghosa Homecare and Transportation Services LLC have been in contact with the Reviewing Nurse and all applicable paperwork have been reviewed that will be needed for date of scheduled review.</p>	<p>Approved</p>